



GRIEVANCE REDRESSAL FORUM, BHAWANIPATNA

PLOT NO. 283, PURUNAPADA, BHAWANIPATNA
KALAHANDI- 766001, TEL/FAX: - 06670 - 230012
E-MAIL: grf.bhawanipatna@tpwesternodisha.com

BENCH:

ER. RANJAN KUMAR NAIK (PRESIDENT),
SRI KAMALA KANTA PATTNAIK (MEMBER (FINANCE))

Memo No. GRF/BPT/Order/ 250^(S)

Dated, the 22.04.2024

Quorum: Er. Ranjan Kumar Naik - President
Sri Kamala Kanta Pattnaik - Member (Finance)
Sri Bhairaba Naik - Co-Opted Member

1	Case No.	Complaint Case No. BPT-67/2024	
2	Complainant/s	Name & Address Sri Binaya Jain, Repr. By Sri Rajesh Gupta, At/Po-Nuapada (Mandir Pada), Dist.-Nuapada.	Consumer No 9060-0105-0283
3	Respondent/s	Name Sri Sambit Kumar Nanda, EE NED, Nuapada, Repr. By Sri Abhinash Biswal, SDO Elect. Nuapada, TPWODL.	Contact No. 97779-97335
4	Date of Application	Division Nuapada Electrical Division, TPWODL	
5	In the matter of-	1. Agreement/Termination 3. Classification/Reclassification of Consumers 5. Disconnection / Reconnection of Supply 7. Interruptions 9. New Connection 11. Security Deposit / Interest 13. Transfer of Consumer Ownership 15. Others (Specify) -	2. Billing Disputes 4. Contract Demand / Connected Load 6. Installation of Equipment & apparatus of Consumer 8. Metering 10. Quality of Supply & GSOP 12. Shifting of Service Connection & equipment's 14. Voltage Fluctuations
6	Section(s) of Electricity Act, 2003 involved		
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019; Clause(s) <u>155</u> 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004; Clause 3. OERC Conduct of Business) Regulations, 2004; Clause 4. Odisha Grid Code (OGC) Regulation, 2006; Clause 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004; Clause 6. Others	
8	Date(s) of Hearing	08.02.2024	
9	Date of Order	22.04.2024	
10	Order in favour of	Complainant	Respondent <input checked="" type="checkbox"/> Others
11	Details of Compensation awarded, if any.	Nil	

Suceel
22/4/24
CO-OPTED MEMBER
Co-Opted Member
GRF, Bhawanipatna

Suceel
22.04.24
MEMBER (Fin.)
MEMBER
Grievance Redressal Forum
TPWODL, Bhawanipatna

Suceel
22/4/24
PRESIDENT
PRESIDENT
GRF, Bhawanipatna



Place of Hearing: Nuapada
Appeared:

1. **For the Complainant** – Sri Binaya Jain, Repr. By Sri Rajesh Gupta, At/Po-Nuapada (Mandir Pada), Dist.-Nuapada.
2. **For the Respondent** – Sri Sambit Kumar Nanda, EE NED, Nuapada, Repr. By Sri Abhinash Biswal, SDO Elect. Nuapada, TPWODL.

Complaint Case No. BPT-67/2024

Sri Binaya Jain,
Repr. By Sri Rajesh Gupta,
At/Po-Nuapada (Mandir Pada),
Dist.-Nuapada.
Con. No.9060-0105-0283

COMPLAINT

Sri Sambit Kumar Nanda,
EE NED, Nuapada,
Repr. By Sri Abhinash Biswal,
SDO Elect. Nuapada,
TPWODL.

-Versus-

OPPOSITE PARTY

GIST OF THE COMPLAINT:

The complainant consumer Sri Binaya Jain At- Mandir Pada P.O- Nuapada, Ps- Nuapada Dist- Nuapada under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at - Nuapada on dt.08.02.24 in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/ GP supply with CD of 4 KW having consumer No. **9060-0105-0283** under SDO Elect. Nuapada.
- 2) As complained by the complainant the abnormal billing was raised from 10/2021 to 05/2022 and charged DPS thereon till 03/2023.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the abnormal bill was raised from 10/2021 to 05/2022 and charged DPS thereon till 03/2023.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (EE, NED. Nuapada) in its counter reply and course of hearing not submitted any documents.

- 1) PVR: NA



- 2) Billing Abstract: NA
- 3) Date of supply: 22.10.2012
- 4) Category: LT/GP
- 5) Connected Load 4 Kw
- 6) Meter No- 10001930
- 7) Installed on: 30.09.2022 with IMR: "0"
- 8) CMR: NA
- 9) Meter Status: Regular
- 10) Facts of the complainant:
- 11) As written version submitted by SDO Elect.Nuapada.as follows:
 - Not Available

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for revise of abnormal billing was raised from 10/2021 to 05/2022 and charged DPS thereon till 03/2023. The OP not submitted any reply/documents.
- As per billing database the bill revision towards high provisional bill revised for the period from 10/2021 to 05/2022, and Rs. 3,78,338.87 has been credited on dtd. 01.03.2024.

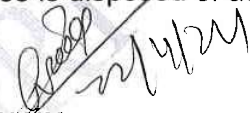
ORDER
22.04.2024

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- As the bill revision/ adjustment has already been considered in the billing database, so no need to revise the bill.

Case is disposed of accordingly. Case is hereby dropped.


B. NAIK
Co-Opted Member
Co-Opted Member
GRF, Bhawanipatna


K.K. PATTNAIK
MEMBER (Fin.)
MEMBER
Grievance Redressal Forum
TPWODL, Bhawanipatna


R.K. NAIK
PRESIDENT
PRESIDENT
GRF, Bhawanipatna

Copy to: -

1. Sri Binaya Jain At- Mandir Pada P.O- Nuapada, Ps- Nuapada Dist- Nuapada.
2. EE, NED, Nuapada, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."